



## **Leading the Process of a Palliative Approach to Care**

**Supporting Staff &  
Organizational communication**

**Pre-requisites:  
Completion of Level 1  
End of Life Communication  
&  
Supervisory, Manager or  
Leadership Role**

### **Class dates:**

**Tuesdays May 15-  
June 19**

**Location TBD**

**Instructor:  
Serena Lewis**

This interactive 40 hour workplace education program is offered to leaders who work in care settings supporting staff with end of life/ grief.

### **Topics will include:**

- Increase communication skills as they apply to quality care throughout life span
- Create a communication framework that supports a palliative approach to care
- Apply principles of end of life care upon admissions and including pre-during- and post death for residents, family and staff.
- Develop facilitation skills for educating staff about palliative approach to care
- Strengthen individual and team compassion resilience

**Space is Limited—Please Apply !**

For further information & to register, please contact :  
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